

**From:** Pearson Technote [<mailto:powersource@pearson.com>]  
**Sent:** Thursday, March 20, 2014 9:56 PM  
**Subject:** Schoolnet Hotfix Application - 3/21/2014

PEARSON

ALWAYS LEARNING

## Pearson Tech Notes

### Schoolnet Hotfix Application

During the evening maintenance window on Friday, Mar 21, 2014, a hotfix will be released to Schoolnet Production sites that have been upgraded to version 15.3. The hotfix will address the following issues:

- SF 01702267 - For certain environments too many events were taking place at the same time, causing a timeout which led to an answer sheet generation failure. This has been resolved.
- SF 01676398 - Scoring can no longer take place on the "by open response" tab until a student has submitted the test. A new message now displays for users who try to score the assessment indicating the student has not submitted the test and prevents student answers from being overwritten.
- SF 01708705 - The assessment admin dashboard would display either a blank page or an XML parsing error.
- SF 01685216 - Users accessing Secure Tester on a Mac through single sign-on may not have seen the "Start Test" button to begin the test. This has been resolved and all users should see the "Start Test" button.

These hotfixes will be applied to sites already on version 15.3

Pearson is committed to providing you with the highest quality technology tools to improve teaching and learning. If you have any questions please contact your Schoolnet representative or Schoolnet Customer Support for assistance.

Thank you,  
The Pearson Schoolnet Team



Follow us on Facebook,  
Twitter, or our blog.

If you would prefer not to receive future  
communications from Pearson K-12  
Technology you may [unsubscribe](#).

Please do not reply to this email. Responses to this address are not monitored.

Copyright 2014, Pearson Education, Inc. or its affiliate(s). All rights reserved.