

**From:** Burton, Linda - Division of Enterprise Data  
**Sent:** Tuesday, April 29, 2014 3:48 PM  
**To:** All State CIITS Primary Contacts; All State CIITS Secondary Contacts  
**Subject:** CIITS Notification - My Observation Caseload Update

**CIITS Contact,**

**RE: My Observation Caseload Update**

CIITS users accessing Observation Data in Internet Explorer (with Compatibility Mode enabled) have reported instances when the data does not appear to load. Those users reported that a refresh of the page (pressing the 'F5' key) resolves the issue and displays the data. Users may also choose to disable Compatibility Mode when using CIITS to ensure that the site works as intended.

If you continue to experience issues with the display of observation data, please contact the CIITS Help Desk and provide them with the name of the observer and the teacher.