

From: Gravett, Beth - Division of Operations and Services **On Behalf Of** KETS Service Advisor
Sent: Friday, November 15, 2013 1:42 PM
To: All State CIOs
Cc: KETS Engineers
Subject: KETS Service Advisory - CIITS

Please note KIDS staff are working with Pearson to identify and resolve issues that are causing many of the SchoolNet sites to perform slowly. There is no estimated time of repair at this time. We will keep you apprised as updates become available.

If you have any questions or concerns, please contact Maritta Horne at 502-564-2020 ext. 2478 or via email at maritta.horne@education.ky.gov.