

From: [Conner, Dede - Director, Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification: 8/4 Access for Centrally Hosted Districts
Date: Monday, August 04, 2014 4:53:21 PM

Please be aware the information below when out to CIOs through the KETS Notify App. We want to be certain KSIS POC are aware access to Infinite Campus for centrally hosted districts will be affected this evening. We apologize for any inconvenience this may cause.

[KETS Service Advisory -](#)

12:01 PM EST

Please be reminded the office of KIDS will be performing KIH3 network maintenance tonight Monday, 8/4/2014 between 6PM – 9PM Eastern. The following services will be down intermittently during the maintenance window:

- [Access to hosted Infinite Campus servers in Frankfort](#)
- KDE website and district websites will not be accessible from within the KETS network, but WILL remain accessible via the public Internet.
- CIITS will not be accessible from within the KETS network, but WILL remain accessible via the public Internet.
- Access to the Internet from within the network at KDE (Frankfort)
- Access to the Internet and the ability to log into workstations at Camp FFA (Hardinsburg)
- [All KDE web applications and services](#) *includes School Report Card and DASCR*
- VPN access for KDE and all K-12 school districts

The following services will remain accessible during this maintenance window:

- Internet access from within school districts
- MUNIS in the cloud
- All internal district services
- E-mail access via Outlook.com and mobile devices (smartphones)

CIOs, Additional technology services that may be down intermittently include Active Directory account provisioning and SMTP relay services.

We appreciate your patience and apologize for any inconvenience this may cause. If you have any questions or concerns, please contact the KETS Service Desk at 866.538.7435 or locally at 502.564.2002.

*KSIS alerts and notifications are posted on the new [KDE Notify system](#), and a mobile app is available to receive alerts and notifications for several KDE enterprise-level systems, including CIITS. Download the KDE Notify mobile app for your device:
<https://notify.education.ky.gov/MobileApps>*

DeDe Conner

Director, Division of Enterprise Data
Office of Knowledge Information & Data Services (KIDS)
Kentucky Department of Education
500 Mero Street, #503
Frankfort, KY 40601
Office: (502) 564-2020 x2208
Cell: (859) 421-2766
Email: dede.conner@education.ky.gov