

From: [Conner, Dede - Director, Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification: Campus connection issue resolved
Date: Wednesday, June 04, 2014 11:04:54 AM
Attachments: [image003.png](#)

See information below from Infinite Campus.



CAMPUS SUPPORT

Infinite Campus Outage

To: All Kentucky Customers Hosted at the COT Data Center

At approximately 8:45 a.m. central on Wednesday, June 4, 2014, there was a service interruption that may have resulted in intermittent access to Campus. All Hosted sites are currently back online and we are investigating the root cause of the issue.

If you are still experiencing an issue with Infinite Campus, please submit a support case or contact Campus Support at 1-888-461-2004.

The Infinite Campus Support Team
~Committed to Doing the Right Thing

Please note: DO NOT REPLY TO THIS MESSAGE. The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449
Campus Support 1-888-461-2004 (for Authorized Support Contacts)

campus/gm

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