

From: [Burton, Linda - Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification - Connectivity Issue Resolved and KSIS Data Refreshed in CIITS
Date: Thursday, September 19, 2013 11:59:51 AM

The network connectivity issue encountered earlier this week that prevented the refresh of data in the Continuous Instructional Improvement Technology System (CIITS) from occurring has been resolved. Data in CIITS has been refreshed.

Thank you for your patience during the delay.

From: Jenkins, Becky - Division of Enterprise Data
Sent: Monday, September 16, 2013 4:57 PM
To: All State KSIS Contacts
Subject: KSIS Notification - Connectivity Issue Temporarily Preventing KSIS Data from Appearing in CIITS

KSIS contact,

A network connectivity issue prevented the Infinite Campus refresh of the KDE reporting warehouse from occurring over the weekend. As a result, the weekly Continuous Instructional Improvement Technology System (CIITS) data refresh scheduled for tonight will be delayed. The Infinite Campus hosting team is working with KDE to resolve the issue.

We apologize for this inconvenience and will notify you when the problem is resolved and CIITS data can be refreshed.

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