

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Subject:** KSIS Notification: DEC 1 Child Count Issue  
**Date:** Tuesday, December 02, 2014 10:58:05 AM

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KSIS Contacts:

Infinite Campus has provided the following. Please share with appropriate staff in your district.



# CAMPUS SUPPORT

**Please alert all users in your district responsible for Special Education Reporting within Infinite Campus.**

**Infinite Campus has provided the following:**

**ISSUE ALERT:** Infinite Campus has identified an issue with the IDEA Dec 1 Count Extract. ([KY State Reporting](#)>[IDEA DEC 1 Count Extract](#)) Students who qualify for the extract specifically on December 1, 2014 are not being included in the report.

**FIX:** Infinite Campus has identified the cause of this issue and is working towards a prompt resolution. Infinite Campus will be addressing this issue in a RX release and will be working with KDE to schedule the deployment of the fix.

An update will be sent when the RX is scheduled. Districts are advised to submit reports for the IDEA DEC 1 Child Count after the RX is deployed.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Campus Support.

*Please note: DO NOT REPLY TO THIS MESSAGE. The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.*

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Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449  
Campus Support 1-888-461-2004 (for Authorized Support Contacts)