

From: [Conner, Dede - Director, Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification: IC Issue Alert
Date: Wednesday, February 19, 2014 4:36:25 PM
Attachments: [image002.png](#)

Infinite Campus indicates that this is not a problem for all users but want you to be aware in case questions arise. Infinite Campus is able to fix if issues occur.



Please alert those in your district responsible for maintaining Assignments in Infinite Campus.

Infinite Campus has provided the following:



ISSUE ALERT: It has been reported that for some users the Edit Grade Calc Options within Instruction>Assignments is displaying an error when users attempt to make changes.

WORKAROUND: There is no workaround at this time. If users experience this error a support case should be submitted to Infinite Campus.

FIX: Infinite Campus has identified the source of the issue and a fix will be available with the .1406 release.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

Please note: The Infinite Campus Support mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449
Campus Support 1-888-461-2004 (for Authorized Support Contacts)

campus/gm