

From: [Jenkins, Becky - Division of Enterprise Data](#)
To: [All State K SIS Contacts](#)
Subject: K SIS Notification: ISSUE ALERT: SIS-93273 Imported IEP Print Issue
Date: Thursday, February 25, 2016 10:31:15 AM
Attachments: [image009.png](#)
[image002.emz](#)
[image001.emz](#)
[image004.png](#)

K SIS Contact:

Infinite Campus has provided the following information regarding a print issue with imported IEPs.



ATTENTION: Please inform staff responsible for records transfers and special education records inside Infinite Campus

ISSUE ALERT: When IEPs are imported through the records transfer tool, only the document header information will print when printing from the Special Education module. (Student Information>Special Education>General>Documents>Plans>KY IEP).

WORKAROUND: IEPs will print in their entirety through the records transfer tab. (Student Information>General>Records Transfer>IEP).

NOTE: All data is imported and this has been identified as only a print issue.

FIX: This issue is being worked on by our Development team as SIS-93273 to be addressed with a future release.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

The Infinite Campus Support Team
~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449
Campus Support 1-888-461-2004 (for Authorized Support Contacts)

campus/np