

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Subject:** KSIS Notification: ISSUE ALERT: SIS-92988 Assessment Score Display  
**Date:** Monday, February 15, 2016 8:52:19 AM  
**Attachments:** [image004.png](#)  
[image007.emz](#)  
[image001.emz](#)  
[image002.png](#)

KSIS Contact:

Infinite Campus has provided the following information:



**ATTENTION: Please inform staff responsible for records transfers and assessments inside Infinite Campus**

**ISSUE ALERT:** When assessments are imported through the records transfer tool some scores are not displaying on the student's assessment tab (Student Information>General>Assessments).

**NOTE:** Print views will display all scores accurately. This includes print from the assessment tab, transcripts, and eTranscripts.

**FIX:** This issue is being worked by our Development team as SIS-92988 to be addressed with a future release.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

**The Infinite Campus Support Team**  
~Committed to Doing the Right Thing

*Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.*

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449  
**Campus Support 1-888-461-2004 (for Authorized Support Contacts)**

campus/np