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To: [All State KSIS Contacts](#)
Subject: KSIS Notification: Important Changes Coming to Campus Knowledge Base
Date: Monday, June 01, 2015 3:20:12 PM

KSIS Contact:

Infinite Campus made the following announcement earlier today. This may require action in your district so please share with appropriate personnel.

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What's Happening

A new and improved Knowledge Base is launching Fall 2015.

The new Knowledge Base is a major improvement over the existing version which can only be accessed via Campus Community. While the new Knowledge Base will still be available from Campus Community, users will now be able to access article links without signing into the Community first. Here are a few new features that are being added:

- Direct public links with no need for a user name and password
- Improved key word search functionality
- Filtering by preferred content type and/or role
- A more user-friendly interface

Many of you have embedded links to Knowledge Base resources in your district-specific materials. These links will no longer work 90 days after the new Knowledge Base launches in the fall.

What You Need to do Now

Inventory any materials you have created that are used by staff to link into current Knowledge Base articles.

What You Need to do When the New Knowledge Base Launches

When the new Knowledge Base launches this fall you will need to update your materials with the new links within **90 days**. Here's how:

Simply click an existing Knowledge Base link in your training materials and you

will automatically be re-directed to the new URL. Copy this new URL link and replace the old link in all your materials.

Questions?

Contact your Campus Representative

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