

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Subject:** KSIS Notification: Infinite Campus / Attendance Letters  
**Date:** Thursday, February 12, 2015 10:35:33 AM  
**Attachments:** [image002.png](#)

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Infinite Campus has provided the following information related to an issue with the 1501 release.

**Please alert all users in your district responsible for maintaining Attendance Letters in Infinite Campus.**

**ISSUE ALERT:**



Infinite Campus Support has received reports regarding attendance letters not generating after the 1501.2 update applied on February 11<sup>th</sup>, 2015. The letters affected are located at Attendance>Attendance Letters.

**Please refrain from creating or modifying attendance letters in Infinite Campus.**

**FIX:** Infinite Campus is investigating the source of the issue. Infinite Campus will provide further updates as they become available.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Campus Support.

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*Please note: DO NOT REPLY TO THIS MESSAGE. The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.*

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Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449  
Campus Support 1-888-461-2004 (for Authorized Support Contacts)

campus/gm

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