

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Cc:** [Garrick Ratliff \(g.ratliff@moreheadstate.edu\)](#); [Jagodzinski, Stephen - Division of Operations and Services](#)  
**Subject:** KSIS Notification: Infinite Campus Issue Alert - UPDATE  
**Date:** Thursday, May 12, 2016 10:10:59 AM  
**Attachments:** [image006.png](#)  
[image002.emz](#)  
[image001.emz](#)  
[image003.png](#)

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**ATTENTION: Please inform affected staff that the Kentucky Eastern, Central, and State server clusters are back online!**

Districts are able to access:

- Student Locator
- Student Records Transfer
- All State Reports

We appreciate your patience as we resolved this issue.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

**Infinite Campus Support Team**  
~Committed to Doing the Right Thing

*Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.*

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Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449  
**Campus Support 1-888-461-2004 (for Authorized Support Contacts)**

campus/np