

From: [Burton, Linda - Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification: Infinite Campus Issue Alert
Date: Friday, January 10, 2014 8:20:26 AM
Attachments: [image003.png](#)

KSIS Contact,

Please see information below provided by Infinite Campus.



CAMPUS SUPPORT

Infinite Campus has provided the following:

ISSUE ALERT:

Infinite Campus has identified an issue with the .1402 release where Custom Tabs are not displaying for specific modules.

It is important to note that this is solely a display issue and no information has been lost.

FIX:

Infinite Campus is preparing an emergency RX release to address this issue. We also plan to address the earlier identified issue with the caseload summary report in this RX.

An update will be provided when deployment is scheduled between Infinite Campus and the Kentucky Department of Education.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

Note: please do not reply to this e-mail. If you have a question specific to a case or your account, please contact your Channel Partner/Infinite Campus Support or log on to the Infinite Campus customer portal at <https://community.infinitecampus.com>.

4321 109th Ave NE | Blaine, MN 55449
Support 1-888-461-2004

