

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Subject:** KSIS Notification: Infinite Campus Outage RESOLVED  
**Date:** Wednesday, August 13, 2014 2:28:57 PM  
**Attachments:** [image001.png](#)  
[image003.png](#)

---

KSIS Contact:

The information below has been provided by Infinite Campus.



# CAMPUS SUPPORT

**Infinite Campus Outage (Resolved)**

To: Kentucky Campus Users

At approximately 12:30 p.m. central on Wednesday, August 13, 2014, there was a brief service interruption for Kentucky State Edition that may have resulted in intermittent access to Campus. Service was restored at 1:00 p.m. central and we are investigating the root cause of the issue.

If you are still experiencing an issue with Infinite Campus, please submit a support case or contact Campus Support at 1-888-461-2004.

**The Infinite Campus Support Team**

*-Committed to Doing the Right Thing*

---

*Please note: DO NOT REPLY TO THIS MESSAGE. The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at:*  
<https://community.infinitecampus.com>.

---

**Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449  
Campus Support 1-888-461-2004 (for Authorized Support Contacts)**

campus/gm

Chris Peterson | Campus Support | [Infinite Campus, Inc.](#)  
4321 109th Ave NE | Blaine, MN 55449 | Direct 763-795-4236

Support 1-888-461-2004 | [Campus Community](#)



Support Center  
Analyst