

From: [Conner, Dede - Director, Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification: Internet Address Changes at Infinite Campus (No Action Needed)
Date: Tuesday, November 05, 2013 9:53:21 AM

See message below. If you rec'd message from Campus, please disregard. There is no action needed.

From: Coleman, Phil - Director, Division of Operations and Services
Sent: Tuesday, November 05, 2013 8:55 AM
To: All State CIOs; Conner, Dede - Director, Division of Enterprise Data; Herbener, Martin - Division of Engineering and Management; KETS Engineers; Gravett, Beth - Division of Operations and Services; Jury, Matt - Division of Operations and Services
Subject: Fwd: Notification of Internet Address Changes at Infinite Campus

CIO's, your district may have received this message from Campus. There is no action needed in response to this message. We will provide any guidance or specific instruction as needed.

Phil



Notification of Internet Address Changes at Infinite Campus



Infinite Campus is changing our current IP addresses into a larger block of addresses. The benefit of this change will be better routing performance and more room for us to grow and expand our services. The target completion is the end of 2013.

The current addresses are 207.225.137.0/24 and 65.124.140.0/24. The new address range is 198.73.96.0/21. Customers that employ IP address restrictions in their firewall/edge networks will need to add IP CIDR Block 198.73.96.0/21 to the firewall allowed networks list. The new IP addresses are a direct allocation from ARIN (the American Registry of Internet Numbers).

In order to minimize disruption to our customers, we plan to bring up the new IP addresses in parallel with the old ones, and then (once everything is confirmed working) renumber all of our public-facing services.

As part of the renumbering process, we will automatically renumber all relevant customer DNS records hosted at Infinite Campus. If you use a third party DNS, you will need to coordinate the IP address record

change in the near future (however, we will provide a transitional period for you to do so). During that period, we will automatically detect people using the old addresses and notify the site coordinators accordingly. Once the transitional period is complete, we will phase out the old addresses. We will be pursuing the re-addressing effort aggressively later this year.

Summary of required changes for Infinite Campus customers:

1. **In-District Servers:** configure firewall to allow IP address 198.73.96.0/21 inbound to your Infinite Campus SIS servers (in addition to current addresses 207.225.137.0/24 and 65.124.140.0/24). If you do not administer your firewall, then coordinate with your IT Service Provider to make the changes to the firewall. This change can be made immediately (and it is highly recommended you make this change now).
2. **All Infinite Campus Customers:** if you employ inbound or outbound firewall restrictions to/from IC today, then configure your firewall to allow access to/from IC IP address range 198.73.96.0/21.
3. **3rd Party DNS:** you will need to change your DNS records to the new IP address for your location. This step needs to be tightly coordinated with Infinite Campus and further communication will be forthcoming – which will contain your new IP address. Again, this step will not occur until later this year.

If you have any questions or concerns about this change, please submit a case or contact your designated Campus support team.

The Infinite Campus Support Team

~Committed to Doing the Right Thing

Please note: The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449
Campus Support 1-888-461-2004 (for Authorized Support Contacts)

campus/gm