

From: [Jenkins, Becky - Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: KSIS Notification: Period Schedule Issue
Date: Tuesday, July 29, 2014 10:13:12 AM

KSIS Contact:

Infinite Campus has provided the information below.



CAMPUS SUPPORT

Please alert all users in your district responsible for maintaining period schedules in Infinite Campus.

Infinite Campus has provided the following:

ISSUE ALERT: Infinite Campus has received reports that schools are unable to make modifications to period schedules ([System Administration>Calendar>Calendar>Periods](#)) that contain more than 10 periods.

FIX: Infinite Campus is investigating the source of the issue and is working towards a resolution. Infinite Campus will be addressing this issue in a RX release and will be working with KDE to schedule the deployment of the fix.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Campus Support.

Please note: DO NOT REPLY TO THIS MESSAGE. The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449
Campus Support 1-888-461-2004 (for Authorized Support Contacts)