

From: [Conner, Dede - Director, Division of Enterprise Data](#)
To: [All State KSIS Contacts](#)
Subject: RE: KSIS Notification: Release Rx Pack E.1402.6
Date: Thursday, February 20, 2014 11:18:06 AM

KSIS Points of Contact,

Please be advised that it is necessary for KDE to schedule the release of Rx Pack **E.1402.6** to all Kentucky Infinite Campus (IC) production and sandbox environments to start **Friday, Feb. 21 at 7:00 p.m. (Central Time)/8:00 p.m. (Eastern Time)**. Infinite Campus will be temporarily unavailable during the update process.

This release will enable the Student Voice setup to begin for districts as well as correct a couple of known issues (see below). Campus Community includes additional details in the [release notes](#). Please share this information with individuals in your district or office as appropriate.

PLEASE NOTE: There is a known Campus issue after this update that can cause certain Custom Outline Links to not function properly. If your district experiences this issue you will get a 404 – Page Not Found error when attempting to use the Custom Outline Link. Infinite Campus Support will need to work with your district on a case by case basis to repair your links. Please submit a Campus Support ticket if you experience this issue.

Feel free to contact me if you have any questions or concerns about the IC update schedule.

Infinite Campus Rx Pack Enhancement and Corrections - E.1402.6	
Core Product Corrections	
Custom	An error message (selector.jsp error) was being reported when users attempted to open an external URL as part of a Custom Outline Link. This has been corrected. <i>Path: System Administration > Custom > Custom Tab</i>
Portal	Previously, an error occurred when using Course Registration on the Portal in Internet Explorer. This has been corrected. <i>Path: Course Registration (Portal)</i>