

**From:** [Jenkins, Becky - Division of School Data Services](#)  
**To:** [All State KSIS Contacts](#)  
**Cc:** [Garrick Ratliff \(glatliff@moreheadstate.edu\)](mailto:Garrick.Ratliff@moreheadstate.edu)  
**Subject:** KSIS Notification: Web Server Upgrade Scheduled for October 11  
**Date:** Monday, October 10, 2016 4:34:02 PM  
**Attachments:** [image001.png](#)

---

KSIS Point of Contact:

Infinite Campus has shared the information below regarding a web server upgrade scheduled for COT hosted districts and Jefferson County Public Schools.

To prepare for the update to Campus.1637, Infinite Campus will be upgrading Tomcat web servers Tuesday, October 11<sup>th</sup>, from 7:00 PM to 8:00 PM local server time. Infinite Campus recommends that all users save their work prior 7:00 PM to avoid any data loss. Users can resume using Infinite Campus after 8:00 PM local time. We apologize for any inconvenience this may cause.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.



***Becky Jenkins***

KSIS Service Lead, Division of School Data Services  
Office of Education Technology

Kentucky Department of Education  
300 Sower Blvd.  
Frankfort, KY 40601  
(502) 564-2020, ext. 2475  
Email: [becky.jenkins@education.ky.gov](mailto:becky.jenkins@education.ky.gov)

*This email may contain confidential data or information and is intended solely for the use of the individual or entity to whom it is addressed. If you are not the named addressee you should not disseminate, distribute, or copy this e-mail, and you are requested to notify the sender immediately.*