

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Subject:** FW: KSIS Notification: Production maintenance - CIITS  
**Date:** Wednesday, August 10, 2016 10:02:30 AM  
**Attachments:** [image003.png](#)

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FYI

PEARSON

ALWAYS LEARNING

## Pearson Tech Notes

The issue with accessing the CIITS website is resolved and users are now able to log in normally. We apologize for the inconvenience.

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**From:** Jenkins, Becky - Division of Enterprise Data  
**Sent:** Wednesday, August 10, 2016 9:04 AM  
**To:** All State KSIS Contacts <[ksiscontacts@education.ky.gov](mailto:ksiscontacts@education.ky.gov)>  
**Subject:** KSIS Notification: Production maintenance - CIITS

KSIS Contact:

FYI – The email below was sent to the CIITS Primary Contact in all districts earlier this morning.

**From:** Horne, Maritta - Division of Enterprise Data  
**Sent:** Wednesday, August 10, 2016 8:58 AM

Pearson is experiencing a nationwide issue. We will update you as soon as there is a resolution.

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## Pearson Tech Notes

We are currently experiencing issues with access to the CIITS website. The hosting team is aware of the problem and is currently working to resolve the issue. We will

send an updated note once the issue has been resolved.

**Maritta Horne**

**Kentucky Instructional Management System Service Manager**

Kentucky Department for Education

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