

**From:** [Jenkins, Becky - Division of Enterprise Data](#)  
**To:** [All State KSIS Contacts](#)  
**Subject:** KSIS Notification: Infinite Campus Update  
**Date:** Thursday, November 13, 2014 11:12:52 AM  
**Attachments:** [image003.png](#)

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Campus provided message is below.



**Infinite Campus Update**

To: All Kentucky Customers

On Wednesday, November 12, 2014, there was an issue that has resulted in varying Campus versions amongst districts. Central and In-District sites were updated to .1442.6. Eastern districts hosted at COT were updated to Campus version .1446.2.

In order to align all districts and state edition an additional update will be performed tonight November 13, 2014 starting at 8:00 PM EST. This update will apply .1446.2 to all districts.

If you are experiencing an issue with Infinite Campus, please submit a support case or contact Campus Support at 1-888-461-2004.

**The Infinite Campus Support Team**

*~Committed to Doing the Right Thing*

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*Please note: DO NOT REPLY TO THIS MESSAGE. The Infinite Campus Support mailbox is unattended. If you have a question or response specific to a case, please logon to the Infinite Campus Support portal at: <https://community.infinitecampus.com>.*

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**Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449  
Campus Support 1-888-461-2004 (for Authorized Support Contacts)**

campus/gm