

From: Conner, Dede - KDE Division Director
Sent: Tuesday, September 8, 2020 10:42 AM
To: All State KSIS Contacts
Subject: KSIS Notification: Connection Issues

KSIS POCs: See information below from Infinite Campus.

Campus Support

ISSUE ALERT:

At this time, we're seeing districts reporting connectivity issues with Infinite Campus. Campus Managed Services is currently investigating the cause of this issue and more information will be shared once we know more. If your district is experiencing an issue, please submit it as a critical case so that your issue can be investigated and included if it is part of this issue. A follow up call is not needed at this time.

The Infinite Campus Support Team

~Committed to Doing the Right Thing

Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the [Infinite Campus Support portal](#).

Infinite Campus, Inc.
4321 109th Ave NE
Blaine, MN 55449

Campus Support 1-888-461-2004 (for Authorized Support Contacts)