

**From:** Jenkins, Becky - Division of School Data Services  
**Sent:** Friday, August 28, 2020 2:59 PM  
**To:** All State KSIS Contacts  
**Subject:** KSIS Notification: ISSUE ALERT: TEDS

KSIS Contact:

Infinite Campus has provided the following information:

Infinite Campus Support

**To: Staff Responsible for Maintaining TEDS records within Infinite Campus**

**ISSUE ALERT:** It has been reported and Infinite Campus has confirmed that users are unable to save or update records within the TEDS tab. (Student Information-General-TEDS).

This issue is being tracked with Campus Development as high priority issue SIS-140682. Our team is working diligently to resolve this issue and will be working with KDE to deploy a fix as it becomes available.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Support at 1-888-461-2004.

**The Infinite Campus Support Team**

*-Committed to Doing the Right Thing*

*Please note: The Infinite Campus Notifications mailbox is UNATTENDED. If you have a question or response specific to a case, please logon to the [Infinite Campus Support portal](#).*

Infinite Campus, Inc. | 4321 109th Ave NE | Blaine, MN 55449

**Campus Support 1-888-461-2004 (for Authorized Support Contacts)**