

From: Conner, Dede - KDE Division Director

Sent: Wednesday, September 18, 2024 7:43 AM

To: All State KSIS Contacts

Subject: KSIS Notification: Infinite Campus Special Education Alert – Update 2

Please see additional information from Infinite Campus below.

ISSUE: Special Education Save Errors

We have identified the cause of the issue impacting some districts intermittently receiving errors when attempting to save records in IEP and Evaluation Plans within Infinite Campus.

Our development team is working on an RX patch to address this issue, and we will work with KDE to deploy the fix as it becomes available.

We appreciate your patience and understanding as we continue working to resolve this issue.

Infinite Campus, Inc.

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Campus Support 1-888-461-2004 (for Authorized Support Contacts)