

**From:** Conner, Dede - KDE Division Director

**Sent:** Tuesday, March 18, 2025 7:49 AM

**To:** All State KSIS Contacts

**Subject:** KSIS Notification: Issue Alert: Records Transfer Process Alerts

KSIS Points of Contact – An Infinite Campus Alert is provided below. Please share with those processing records requests in your district. THANKS

ISSUE ALERT: Records Transfer Process Alerts

In Campus.2507.x, customers who are using National Records Exchange (NRE) or State Records Transfer (SRT), are not receiving Process Alerts for Records Transfer requests if they do not have All Calendars for their school.

Process Alert handlers do not need All Calendars for All Schools, but in order to see and process record requests, they should have their Calendar Rights updated via a Calendar Usergroup as a workaround until a fix for SIS-187377 is released.

As a fix becomes available, we will work with KDE to schedule deployment. We appreciate your patience and understanding as we work to resolve this issue.

Best regards,

Campus Support

Infinite Campus, Inc.

4321 109th Ave NE

Blaine, MN 55449

Campus Support 1-888-461-2004 (for Authorized Support Contacts)